



## Dealer Warranty Policy and Procedures

<b>Manufacturer:</b>	Marine Audio Engineering & Sales, Inc.
<b>Warranty Policy:</b>	Replacement *Misuse of product, liquid intrusion, or improper installation will void warranty.
<b>Warranty Term:</b>	Speakers: 1 year Power Amplifiers: 1 year Cables: 1 year
<b>Warranty Contact:</b>	Marine Audio Engineering & Sales, Inc. 18065 Chesterfield Airport Road Chesterfield, Missouri 63005 Phone: 800.754.9876 // 636.394.2631 Fax: 636.394.0940

### Warranty Service Instructions:

1. Inspect the product carefully to ensure the claimed defect is truly a factory defect.
2. Call Marine Audio at 800.754.9876 to obtain a Return Authorization number.
3. Carefully prepare the unit for shipment, including all parts. Use original packing materials if possible. Mark the Return Authorization number on the outside of the shipping carton. Marine Audio will not be responsible for damage caused by improper packing or replacement of any missing parts.
4. Include a copy of the invoice for the vessel in which the unit is installed or unit's proof of purchase. Ensure the purchase date falls within the specified warranty timeframe.
5. Provide a brief description of the defect. Include name, address, phone, and email (if available).
6. Ship the unit to Marine Audio, freight prepaid and insured by sender.
7. Upon receipt and inspection of the defective unit, Marine Audio will ship a replacement unit to the dealer, freight prepaid by Marine Audio.

If desired, a replacement unit can be shipped prior to receipt of the defective unit. This service requires open account terms with Marine Audio, or the full replacement value may be charged a credit card, to be credited back to the card upon receipt of the defective unit.

Marine Audio stands ready to assist you in obtaining the best possible warranty service for our products. Please do not return any units to Marine Audio without prior authorization, as this will add unnecessary delay and cost.



**MARINE AUDIO ENGINEERING & SALES, INC.**  
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